



Veeva Network MDM

Veeva Network MDM 26R1.1.1 Release Notes

July 2026



Contents

About these Release Notes	5
Release dates	5
Subscribe to release notifications	5
Software releases and maintenance	5
Release Notes and Data Governance documents	5
Browser requirements	5
Release Note updates	6
Enhancements added.....	6
Enhancements removed	6
What's new.....	7
Data Governance.....	8
Announcements.....	9
Advanced notice for new fields.....	9
New fields	9
Supported countries	9
Field details.....	9
Considerations for existing Network MDM instances.	10
General.....	10
Product name.....	10
Updates	10
Hierarchy Explorer widget.....	11
Exporting hierarchies	11
Hide Export to Excel.....	12
Existing property.....	12



Data change requests.....	13
Master data disclaimer	13
Impacted records.....	13
Required confirmations	13
Supported DCRs.....	13
Confirming the DCR data	14
Send to OpenData	14
Change Request API updates.....	15
Logs.....	17
IQVIA OneKey Connector	18
Processing IQVIA reference data.....	18
OneKey reference data file	18
Supported actions.....	19
Reference update job	20
Simulation mode	22
Unmerge OneKey records	22
Unmerged records file	22
About the unmerge job process	23
Unmerged records.....	23
Integration Dashboard	24
IQVIA OneKey configurations	24
Data model	26
Cluster management.....	26
Update addresses	26
OpenData subscriptions	27



Primary CDA address field 27

 Data impact 27

 Update the field..... 27

Source subscriptions 29

 Advanced properties for reference data updates 29

API 30

 Version Update 30

 Restrict access to authorized systems..... 30

 Access to systems 30



About these Release Notes

These Release Notes describe all features that will be included in Veeva Network MDM 26R1.1.

RELEASE DATES

- **Sandbox release** (version 26R1.1) - Friday, June 12
- **Production release** (version 26R1.1.1) - Friday, June 26

SUBSCRIBE TO RELEASE NOTIFICATIONS

You can receive email notifications about upcoming software releases and the supporting documentation.

Software releases and maintenance

- [Veeva Trust Site](#)

At the top of the page, click **Subscribe to Veeva Trust Site** and subscribe to the Veeva Network MDM component.

Release Notes and Data Governance documents

The documents are posted in the following locations:

- Veeva Connect - Join the [Network MDM Community](#).
To be notified as soon as the Release Notes are posted, go to your Veeva Connect profile and click **Settings**. On the Email Frequency page, expand the list and choose **Immediate**. Other notification options are **Daily** and **Weekly**.
- [Veeva Network MDM Online Help](#)

For more information, see [About Network MDM Releases](#) in the *Veeva Network MDM Online Help*.

Browser requirements

Veeva Network MDM is supported on the latest version of these browsers, as of their most stable version at the time of release:

- Google Chrome™
- Apple® Safari®
- Microsoft® Edge

Veeva Network MDM is not supported on mobile devices.



Release Note updates

ENHANCEMENTS ADDED

The following updates have been made since the *Sandbox Release Notes* were published.

- **Cluster management** - Updated cluster codes are added for Belgium, Norway, Spain, and Sweden.

The following updates have been made since the *Early Release Notes* were published.

- **Cluster management** - Updated cluster codes are added for Greece and the Netherlands.
- **OpenData subscriptions** - Administrators can configure the Primary CDA field (`primary_cda__v`) to be OpenData-managed.

ENHANCEMENTS REMOVED

This enhancement was removed after the *26R1.1.1 Production Release Notes* were published.

- **Vault CRM credential** - A new Vault CRM credential supports the Network System User that is now provisioned in each Vault CRM instance.

This enhancement was removed after the *Early Release Notes* were published.

- **Data change requests** - Add requests submitted with no primary country defined will be automatically rejected.

Support for this enhancement is planned for a future release.

All material in the Release Notes should be reviewed to ensure that updates to existing topics are noted.



What's new

The following key enhancements comprise the Veeva Network MDM 26R1.1 minor release.

		ST	DS	DM	AD
Announcements					
Advanced notice for new fields	Three new system fields are planned to be released in version 26R2.0. These new fields will be enabled by default in all Network MDM instances.			•	•
General					
Product name	The user interface is now rebranded with the Network MDM product name.	•	•	•	•
Hierarchy Explorer Widget					
Export to Excel	Administrators can disable the option to export hierarchies to a Microsoft Excel file.	•	•	•	•
Data Change Requests					
Master data disclaimer	Users must confirm that DCR updates for mastered records do not come from external data sources.	•	•	•	•
IQVIA OneKey Connector					
Process IQVIA reference data	IQVIA custom reference field value lists in Network MDM are updated with the latest reference data provided by IQVIA.			•	•
Unmerge records	Network MDM can now unmerge OneKey records during the source subscription job.			•	•
Integration dashboard	The IQVIA OneKey system is included in the dashboard.				•
Data Model					
Cluster management	Updated cluster codes are available for Belgium, Greece, the Netherlands, Norway, Spain, Sweden, and the UK.			•	•
OpenData Subscriptions					
Primary CDA address field	Administrators can configure the Primary CDA field to be OpenData-managed.			•	•
Source Subscriptions					
Reference data issues	Administrators can configure subscriptions to update records even though reference data issues are identified.			•	•



		ST	DS	DM	AD
API					
Version	The Network MDM API is updated to v39.0.	Developers			
Restrict access to authorized systems	The Change Request Search and Retrieve APIs now enforce the system access restrictions in your user profile.	●			

Note: The System and Data Admin user has all the capabilities of the System Administrator and Data Steward users. Features and enhancements that apply to those users also apply to the System and Data Admin user.

DATA GOVERNANCE

Specific updates for fields and reference data are provided in the [Veeva Network MDM Data Governance](#) document for every minor and major Network MDM release.



Announcements

ADVANCED NOTICE FOR NEW FIELDS

To support a planned enhancement, new system fields will be added and enabled by default in version 26R2.0 (subject to change).

This early notification is provided so you can evaluate any potential impact on your current configurations and activities ahead of time.

- **26R1.1** - The fields are not available.
- **26R2.0** - The fields are currently planned to be in this release, but the release timing is subject to change.

New fields

Field Name	Label	Description	Object
record_unmerged_date__v	Unmerged Date	Date when the record was unmerged	HCO, HCP, custom objects
record_unmerged_from_vid__v	Unmerged from Network ID	Network ID of record that this record was unmerged from	HCO, HCP, custom objects
record_unmerged_original_vids__v	Original Record Network IDs	The Network IDs of the records that existed before they were merged. It confirms which original record's data is now being restored into the new record.	HCO, HCP, custom objects

Supported countries

- All countries

Field details

Managed by OpenData?	Yes
Enabled by default?	Yes, for all Network MDM instances.
Immediate data impact?	Yes
Profile layouts	The fields will be added to standard layouts. They must be added to custom profile layouts.



Considerations for existing Network MDM instances.

When fields are enabled by default, it can impact target exports and reporting.

- **Target Exports** - New fields will automatically be included in target subscriptions configured to export all objects and fields.

To prevent issues, either update downstream systems to accept the new data or limit the subscription to specific fields only.

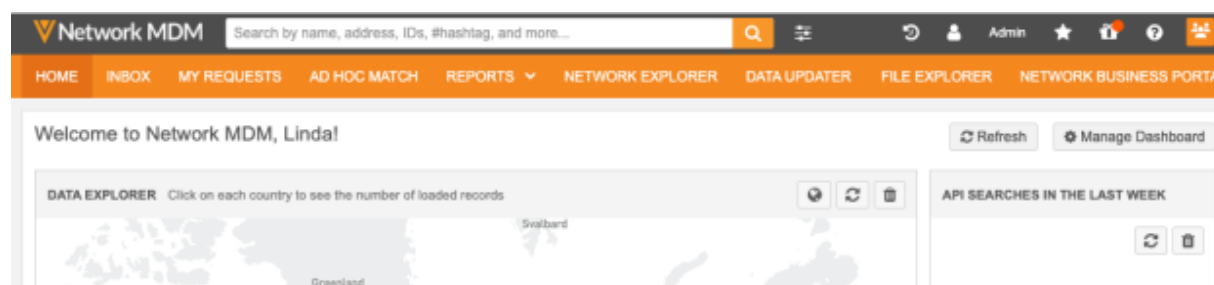
- **Reporting** – Queries or saved reports using SELECT * will return different results.
- **CRM Integrations** - The fields must be mapped in your Network Bridge to flow down to Veeva CRM or Vault CRM.

General

PRODUCT NAME

Veeva Network is now *Veeva Network MDM*. This new name highlights its power as a multi-domain master data management platform and customer master application that can be used with any reference data provider.

The rebranded product name now displays in the Network MDM user interface.



This enhancement is enabled by default.

Updates

The updates are made to logos and labels in the Network MDM user interface.

The rebranded product name does not impact your instance names, feature configurations, or reporting.



Hierarchy Explorer widget

Hierarchy Explorer is a Network widget that you can use to see all levels of an HCO's structure, making it easy to visualize their hierarchy and find new targets.

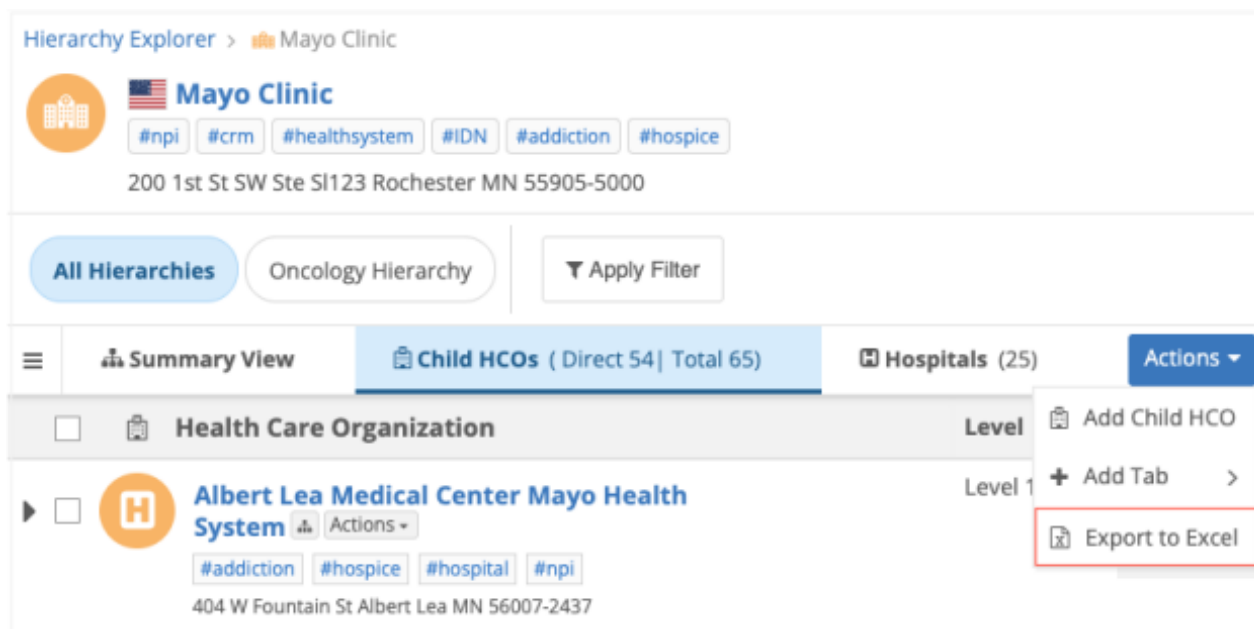
To enable Hierarchy Explorer in your Network instance, contact Veeva Support.

The following enhancement has been added for the Hierarchy Explorer widget in this release.

EXPORTING HIERARCHIES

The option to export the hierarchy to a Microsoft Excel file is available from the **Child HCPs**, **Child HCOs**, and custom tabs. For compliance, it might be necessary to prevent users from exporting HCP and HCO details from the widget. Administrators can now configure the widget to hide the **Export to Excel** option from the **Actions** menu on these tabs.

This can be applied to Hierarchy Explorer embedded in Vault CRM.



This enhancement is available by default in your Hierarchy Explorer configuration. The **Export to Excel** option displays by default for widgets.



Hide Export to Excel

1. Open a Hierarchy Explorer widget configuration (**Widgets & Portal > Network Widgets**).
2. In the **General Settings** section, a new heading, **Export to Excel Settings** displays.
3. Clear the **Display Export to Excel option** setting. It is enabled by default.

SUMMARY VIEW SETTINGS
Define how Summary View tab displays in your widget.
☐ Set the Summary View tab as the first tab in Hierarchy Explorer
☐ Display relationship types in Summary View by default

EXPORT TO EXCEL SETTINGS
Enable this option to allow users to export records from the Hierarchy Explorer to Excel.
☒ Display Export to Excel option

4. **Save** your changes.

Existing property

Previously, the **Export to Excel** option could be hidden using a widget property in your internal application or through a setting in the Network Portal.

If you are already using the property in your widget code (`hide-export-button="true"`) or the setting in the Network Portal, the **Export to Excel** option will not display in the widget.



Data change requests

MASTER DATA DISCLAIMER

For compliance, you must now confirm that the new information you are submitting in a data change request was not sourced from another master data provider. This ensures that data that you license from another provider is not shared with another master provider.

The following message displays when you submit a change to a mastered field on a mastered record.

Disclaimer

I confirm that the information I am submitting is based on my personal observations, research or interactions with an HCP/HCO, and is not based on any information my company licensed from another data provider.

This enhancement is enabled by default in your Network MDM instance.

Impacted records

The confirmation applies to records owned by the following master data providers:

- Veeva OpenData
- IQVIA® OneKey
- Other third-party data providers

Required confirmations

The disclaimer displays only when you submit a change to a mastered field that is routed to a master data provider.

Record Owner	DCR Fields	Confirmation Required?
OpenData	OpenData	Yes
OpenData	OpenData and Custom	Yes
OpenData	Customer	No
Third Party	Third Party	Yes
Third Party	Third Party and Custom	Yes
Third Party	Custom	No
Locally managed	Custom	No

Supported DCRs

- Add Requests
- Change requests



Confirming the DCR data

When you submit a change on a mastered record, the confirmation displays when you apply the change. You must confirm when you submit an add or change request through the following methods:

- Profile page
- Network widgets (Search, Profile, Hierarchy Explorer)

Example DCR submitted from the Profile page

On the Profile page, the confirmation displays on the **Apply Change Request** dialog.

Apply Change Request [X]

You have made a change to OpenData data, Veeva data stewards will review this change as soon as possible

Notes

Attachments

You are about to upload an attachment to support a Data Change Request. By uploading, you confirm that the attachment contains HCO/ HCP contact details that you collected from publicly available or accessible sources. Only image file types will be accepted. Images shall not contain people or any offensive content.

Attach up to 3 photos to your change request. File size limit: 0MB per file

Browse Files

Disclaimer *

☐ I confirm that the information I am submitting is based on my personal observations, research, or interactions with an HCP/HCO, and is not based on any information my company licensed from another data provider.

Cancel **Apply**

Select the checkbox to confirm that the data did not originate from another data source. The **Apply** button is not active until the confirmation is applied.

Send to OpenData

Local data stewards must confirm that they are not including third-party data when they send a record to OpenData to start mastering.

The **Send to OpenData** button is not active until the confirmation is applied.



Confirm Send to OpenData

Requestor Notes

Please provide additional information to assist in approval process for the request.

Attachments

You are about to upload an attachment to support a Data Change Request. By uploading, you confirm that the attachment contains HCO/HCP contact details that you collected from publicly available or accessible sources.

Only image file types will be accepted. Images shall not contain people or any offensive content.

Attach up to 3 photos to your change request. File size limit: 20MB per file

Browse Files

Disclaimer *

You are attempting to send data to Veeva as part of an add request, and this data will become an OpenData record once validated.

☐ I confirm that the information I am submitting is based on my personal observations, research, or interactions with an HCP/HCO, and is not based on any information my company licensed from another data provider.

Cancel

Send to OpenData

Change Request API updates

The Change Request API contains a new parameter to identify the master data confirmation:

- **source_verified**

Integration users should submit DCRs with the **source_verified** parameter to confirm that data in the DCR is not from another data provider.

Supported values

Value	Outcome
true	The DCR is routed to the appropriate master to be processed. Note: If the source_verified value is not defined, the DCR outcome is the same as <i>true</i> . However, it will not be logged in the Task Audit Log because there is no value.
false	The DCR on existing master managed fields are auto-rejected. If Review Rejections is on (Workflow Settings), a new add request or new sub-object is routed to local data stewards.

API version

The **source_verified** parameter is supported for Network API version 39.0. If the parameter is used in earlier API versions, it is ignored.



Example request

```
POST https://my.veevanetwork/api/v39.0/change_request/search?source_verified=true
```

Example response

```
{
  "change_request_id": "949198485141127199",
  "status__v": "CHANGE_PENDINGREVIEW",
  "result__v": null,
  "entity_type": "HCP",
  "vid_key": null,
  "vid__v": null,
  "metadata": {
    "creator": "crmuser@verteo.veevanetwork.com",
    "note": "John Smith is a new doctor at Memorial Hospital",
    "source": "Veeva CRM",
    "system": null
  },
  "resolution_notes": null,
  "entity": {
    "object_id": "949198485140668447",
    "object_name": "HCP",
    "first_name__v": {
      "change_requested": "John",
      "final_value": null,
      "result": null
    },
    "last_name__v": {
      "change_requested": "Smith",
      "final_value": null,
      "result": null
    },
    "primary_country__v": {
      "change_requested": "US",
      "final_value": null,
      "result": null
    }
  },
  "source_verified": "true",
  "created_date": "2026-06-26T10:51:51.000-04:00",
  "completed_date": null,
  "taskCountry": "US",
  "task_type": "ADD_REQUEST",
  "original_task_type": "ADD_REQUEST",
  "parent_task_ids": [],
  "reserved_vid": null
}
```

The Search Change Request and Retrieve Change Request responses contain the **source_verified** value if the parameter was submitted in the DCR.



Logs

Administrators can track the master data confirmation responses using the Task Audit History (**Logs**).

A new **Action Type** is created to identify the response for all DCRs.

ActionType	Message
RouteToLocal	Source not verified. Route to local stewardship.

Example

Task Audit History

Export

Date range To
2026-05-26 2026-05-27

Get History

Reset

Choose time period... ▾

Showing events for 2026-05-26 to 2026-05-27

ID	TASK ID	ACTION DATE	ACTION TYPE	USER NAME	RELATED ITEMS	MESSAGE
2234	949022547123899551	2026-05-26 14:08:31 IST	IncrementDeltaId	System	DCR ID: 949022547123899551 Entity ID: 243230539576771592	Incremented delta id of entity 2432...
2233	949022547123899551	2026-05-26 14:08:31 IST	ServiceLog	System	DCR ID: 949022547123899551 Entity ID: 243230539576771592	Auto rejected by Network System.
2232	949022547123899551	2026-05-26 14:08:30 IST	RouteToLocal	System	Source not verified. Route to local stewardship.	Source not verified. Route to local ...
2231	949022547123899551	2026-05-26 14:08:30 IST	ServiceLog	System	DCR ID: 949022547123899551 Entity ID: 243230539576771592	Auto rejected by Network System.



IQVIA OneKey Connector

The IQVIA OneKey Connector was introduced in Network MDM 26R1.0. The bi-directional connection with IQVIA® OneKey enables you to seamlessly integrate OneKey as your third-party data provider for HCOs and HCPs.

Important: A third-party agreement (TPA) must be in place before OneKey data can be loaded into Veeva Network MDM.

The following enhancements are added in this release.

PROCESSING IQVIA REFERENCE DATA

Network MDM now dynamically manages reference data updates from IQVIA to prevent HCP and HCO record rejections during data loads.

When the IQVIA OneKey source subscription runs, the OneKey custom reference field values in Network MDM (for example, types and specialty) are updated with the list of values from the IQVIA data model. These updates are applied before the data files are processed, eliminating data loading errors caused by missing reference codes.

This enhancement is enabled by default.

OneKey reference data file

As part of the IQVIA OneKey Connector, IQVIA publishes source files to your Network MDM FTP on a regular schedule as delta feeds. One of the files, `codetable.csv`, contains updates to IQVIA reference data.

The file is formatted so it can be consumed by Network MDM and be processed during the source subscription job.

Example file

	A	B	C	D	E	F	G	H	I
1	PROCESS	COUNTRY_LIST	COD_ID_ONEKEY	REFERENCE_TYPE	LIS_LABEL	LIS_CODE	LANGUAGE_CD	COD_SHORT_LBL	COD_LONG_LBL
2	R	"EG,IQ,JO,LB"	DPT_WEG_0040	SubtypeCodeOneKey	Province	DPT	en	Dahok	Dahok
3	R	"FK,GB,IE"	QLF_WUK_3Y	QualificationOneKey	Qualification	QLF	en	Medical Devices	Medical Devices
4	R	"FK,GB,IE"	FAC_WUK_N3	UniversityOneKey	University	FAC	en	Zaire	Zaire
5	R	"AM,AZ,BY,GE,KG,K,SD,WRU_R4	EducSpecialtyOneKey	Diploma Specialty	SD	en	en	Child Endocrinology	Child Endocrinology
6	R	"FK,GB,IE"	QLF_WUK_6F	QualificationOneKey	Qualification	QLF	en	Clinical Pharmacology	Clinical Pharmacology
7	R	"CH"	TEN_WCH_1A	TendencyOneKey	Tendency/Medical Interest	TEN	en	Medical examiner	Medical examiner
8	R	"FK,GB,IE"	FAC_WUK_30	UniversityOneKey	University	FAC	en	Burkina Faso	Burkina Faso
9	R	"AM,AZ,BY,GE,KG,K,STE_OPE	StateCodeOneKey	State	STE	en	en	Open	Open
10	R	"FK,GB,IE"	DPT_WUK_0017	SubtypeCodeOneKey	County	DPT	en	Greater London	Greater London
11	R	"CH"	SUB_WCH_GEO_C	SubtypeOneKey	Subdivision Level	SUB	de	Geografische Koordinaten	Geografische Koordinaten
12	R	"FK,GB,IE"	FAC_WUK_17	UniversityOneKey	University	FAC	en	Belize	Belize
13	R	"FK,GB,IE"	FAC_WUK_M8	UniversityOneKey	University	FAC	en	West Indies	West Indies
14	R	"EG,IQ,JO,LB"	STE_CLO	StateCodeOneKey	State	STE	en	Closed	Closed
15	R	"EG,IQ,JO,LB"	DPT_WEG_0015	SubtypeCodeOneKey	Province	DPT	en	Ismailiya	Ismailiya
16	R	"FK,GB,IE"	TEN_WUK_L4	TendencyOneKey	Tendency/Medical Interest	TEN	en	Stroke	Stroke



Network MDM uses the following columns to process the IQVIA reference data.

Column	Details
PROCESS	The action. R (Upsert) or D (Delete).
COUNTRY_LIST	The "Active Country" list. The countries listed here determine if the code is added or removed from a country.
COD_ID_ONEKEY	The OneKey reference code.
REFERENCE_TYPE	The custom OneKey reference types used by the IQVIA OneKey connector.
LANGUAGE_CD	The Network MDM language code. IQVIA sends one row for each language. For example, an update for "en" is one row, and an update for "fr" is another row.
COD_LONG_LBL	The translation label for the code description.
COD_END_VAL_DATE	The date the code is valid until on the OneKey side. Typically, the date is defined as 9999-12-31. This date column can be used to inactivate a reference code. Codes are also inactivated using D in the Process column.

The other columns in the file are not considered during the reference data updates.

Supported actions

Changes to the Network MDM reference field values will be made using the following details in the `codetable.csv` file.

Action	Process	Condition
Add reference code for an existing reference type	R	COD_ID_ONEKEY does not exist for the REFERENCE_TYPE.
Add reference codes for active countries	R	COD_ID_ONEKEY exists for the REFERENCE_TYPE and a new country is in the COUNTRY_LIST.
Remove reference codes from active countries	R	COD_ID_ONEKEY exists for the REFERENCE_TYPE and existing country is not in the COUNTRY_LIST.
Create or update reference code translation	R	COD_ID_ONEKEY exists or does not exist, language code is defined in LANGUAGE_CD, and COD_LONG_LBL is populated.
Inactivate reference codes	D	COD_ID_ONEKEY exists for the REFERENCE_TYPE.
Inactivate reference codes	R	COD_ID_ONEKEY exists and COD_END_VAL_DATE is different from 999-12-31.



Reference update job

When your IQVIA OneKey source subscription runs, the reference data job runs first as a separate job. The `codetable.csv` file is loaded and processed before the data files (`hcp.csv`, `hco.csv`) are loaded.

The job displays in the **Job History** section.

Job History							
1 of 106 < >							
View Job Impact Dashboard							
ID	START TIME	DURATION	PROCESSED HCOS	PROCESSED HCPS	RUN TYPE	OUTCOME	JOB TRIGGERS?
639	2026-05-26 15:09:46 IST	a minute	165	2,011	BY JOB	COMPLETED	No
638	2026-05-26 15:09:46 IST	a minute	479	2,740	BY JOB	COMPLETED	No
637	2026-05-26 15:09:46 IST	a minute	250	3,813	BY JOB	COMPLETED	No
636	2026-05-26 15:09:46 IST	a minute	114	1,325	BY JOB	COMPLETED	No
635	2026-05-26 15:09:45 IST	a minute	0	0	BY JOB	COMPLETED	No

Click the **Job ID** to open the Job Details page.

On the page, you can see that the `codetable.csv` file was processed. Job statistics are not currently available for the reference data updates.

Job Details (ID: 635)

[View Job Impact Dashboard](#)
[Cancel Job](#)

Job Summary

Job Error Log

Overview

System

IQVIA-OneKey

Subscription

IQVIA_OneKey

Start Time

2026-05-26 15:09:45 IST

End Time

2026-05-26 15:10:37 IST

Job ID

635

Duration

a minute

Percent Complete

100.00%

Current Stage

FinalStage

Outcome

COMPLETED with errors and warnings

Started By

PM Admin

Number of Files Processed

1

Number of Bad Records

2

Job Settings Summary

Files Loaded Summary

Network FTP Path

Inbound/IQVIA/OneKey/GCC

Folder / ZIP File

GCC

ALIAS

REFERENCE

FILE NAME

codetable.csv

Data Load Summary

Processed Data Summary

ENTITY

RECORDS PROCESSED

Health Care Organization

0

Health Care Professional

0



The relevant fields in the `codetable.csv` file are validated. If any required field is empty, the invalid row is dropped and a warning displays on the **Job Error Log** tab.

ERROR CODE	MAIN OBJECT	MAIN OBJECT ROW NUMBER	ERROR MESSAGE	SEVERITY
E0027			DCR processing was skipped. No DCR response file(s) found - originating... more	Error
W0063	codetable.csv	6	Invalid reference data: missing reference type at line 6	Warning

The job continues so the OneKey HCP and HCO data updates can be processed.

Warnings

The following warnings are created for IQVIA reference data issues.

Code	Details	Action
W0063	A row is missing a value for the mandatory REFERENCE_TYPE column, making it impossible to categorize the record.	Populate the REFERENCE_TYPE field for the specified line in your source file to ensure the code is mapped to the correct category.
W0064	The unique identifier for a reference code (COD_ID_ONEKEY) is missing for the specified reference type.	Provide the missing code value in the source file. Every reference entry must have a unique ID to be processed by Network MDM.
W0065	The mandatory PROCESS column (instruction) is empty, so the system does not know whether to add/update or delete the code.	Add the appropriate instruction to the PROCESS column (for example, R for Replace/Update or D for Delete).
W0066	The value provided in the PROCESS column is not supported. Only R (Replace) and D (Delete) are recognized.	Correct the instruction value in the source file to either R or D as required.
W0067	The reference code entry is missing a language code (LANGUAGE_CD) for its label.	Ensure a valid ISO language code (for example, "en", "fr") is provided in the LANGUAGE_CD column for the specified line.
W0068	The language code provided in the LANGUAGE_CD column is not supported or recognized by the system.	Verify and correct the language code to a supported standard format. Ensure the language is supported in Network MDM.
W0069	The mandatory start date for the reference code's validity (COD_BEG_VAL_DATE) is missing.	Populate the COD_BEG_VAL_DATE column in your source file with a valid start date.



Code	Details	Action
W0070	The value provided for the begin-valid date is not a recognized date format (YYYY-MM-DD).	Correct the date in the COD_BEG_VAL_DATE column to match the expected format (YYYY-MM-DD).
W0071	The reference code entry is missing an end-valid date (COD_END_VAL_DATE).	Provide a valid end date in the source file. For codes that do not expire, use a far-future date or the standard system default.
W0072	The value provided for the end-valid date is incorrectly formatted or contains invalid characters.	Verify and correct the date format in the COD_END_VAL_DATE column of your source file.
W0073	The descriptive label for the reference code (COD_LONG_LBL) is missing.	Provide a descriptive label in the COD_LONG_LBL column to ensure the reference code is identifiable in the UI.
W0074	Multiple rows for the same reference code were found with contradictory instructions (for example, one row says Delete, another says Replace).	Review the source file for duplicate entries of the same reference code. Ensure the PROCESS instruction is consistent across all rows for that code.
W0076	The mandatory country list for the reference code's validity (COUNTRY_LIST) is missing.	Populate the COUNTRY_LIST column in your source file with a valid list of countries.

Simulation mode

If the source subscription job is run in Simulation Mode, the reference data updates in the `codetable.csv` file will be processed. The data updates will remain simulated as usual.

UNMERGE ONEKEY RECORDS

Network MDM can now process unmerges that are sent from IQVIA in a source file. When your IQVIA OneKey source subscription runs, the OneKey records are unmerged. Previously, source subscription jobs processed the merged records only.

This enhancement is enabled by default.

Unmerged records file

IQVIA publishes OneKey source files to your Network MDM FTP as scheduled delta feeds. One of the files, `merge_unmerge_events.csv`, contains merges and unmerges that need to be actioned in your instance.

The records IQVIA has merged and unmerged are identified by the OneKey ID value. When the source subscription runs, Network MDM will now unmerge the records in your instance.



Example merge_unmerge_events file

← merge_unmerge_events.csv View Original File Download Add Row								
343 Rows No Filters Applied								
PROCESS	CHILD_ENTITY_TYPE	CHILD_ID_ONEKEY	PARENT_ID_ONEKEY	PARENT_ENTITY_TYPE	LINKTYPE_CODE	BEG_VAL_DATE	END_VAL_DATE	ACTION_TYPE
R	W	WUSE00235302	WUSE00008259	W	ENTITIES_LINK_WUS_DOU	2011-05-11	9999-12-31	M
R	W	WUSE00442157	WUSH00001468	W	ENTITIES_LINK_WUS_DOU	2019-04-04	9999-12-31	M
R	W	WUSE00439640	WUSH00001468	W	ENTITIES_LINK_WUS_DOU	2019-04-04	9999-12-31	U
R	W	WUSE00375182	WUSH00072691	W	ENTITIES_LINK_WUS_DOU	2019-04-04	9999-12-31	M

The file contains the following important fields:

Column	Details
PROCESS	Instructions on how to handle the data: R (Upsert) or D (Delete)
CHILD_ENTITY_TYPE	The object type of the losing record: W (Workplace (HCO)) or I (Individual (HCP)).
CHILD_ID_ONEKEY	The OneKey ID of the losing record (the new unmerged record).
PARENT_ID_TYPE	The OneKey ID of the of the winning record.
PARENT_ENTITY_TYPE	The object type of the winning record: W (Workplace (HCO)) or I (Individual (HCP)).
ACTION_TYPE	The action taken: M (Merge) or U (Unmerge).

The other columns in the file are not considered during the unmerge action.

About the unmerge job process

Source subscriptions will unmerge the records identified by IQVIA before processing the updates in the data files. This ensures merged records are successfully split and isolated first, preventing the incoming data feed updates from updating the winning merge record with data from the losing record.

Unmerged records

When the records are unmerged, the following actions are taken for each record.

Winning record

- Any active custom keys belonging to the split record are inactivated.

Split record (new unmerged record)

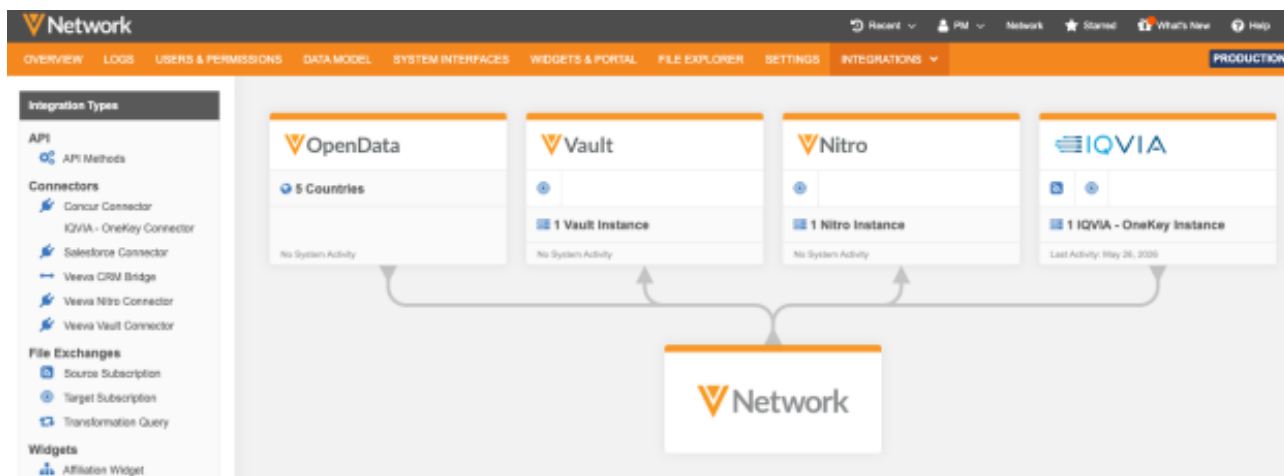
- A new Network ID is assigned.
- IQVIA custom keys originally associated with the record before it was merged are returned.

Important Customer owned sub-objects and fields cannot be moved to the new record. You must add them back to the new unmerged record. Use reporting to help identify the sub-objects and fields to bring back.



INTEGRATION DASHBOARD

The IQVIA - OneKey Connector is now included in the high-level system summary on the Integration Dashboard. Administrators can click the IQVIA system to view the specific configuration details.



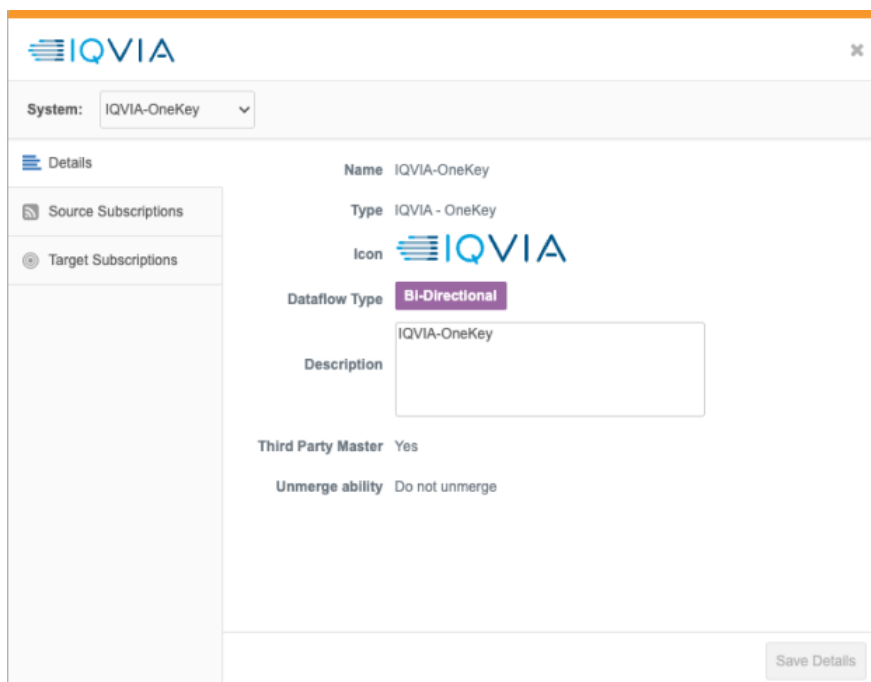
This enhancement is enabled by default if you have an IQVIA OneKey system configured in your Network MDM instance.

IQVIA OneKey configurations

From the dashboard, click the system to open the configuration pop-up.

System Details

The **Details** tab displays by default. It contains the IQVIA-OneKey system configuration





Integration details

Click on an integration to view more details. For example, click **Source Subscriptions** to see details about the job that loads the IQVIA OneKey data. The time of the last job displays in your timezone.

- Click the subscription name to navigate to that subscription configuration.
- Click the link in the **Last Job Status** column to open the job details for the latest job.

The screenshot shows the IQVIA integration details page. The sidebar on the left has three items: 'Details' (selected), 'Source Subscriptions', and 'Target Subscriptions'. The main content area has a 'System:' dropdown set to 'IQVIA-OneKey-DEV'. Below this is a search bar for 'Source Subscriptions'. A table lists the subscriptions:

NAME	LAST RUN	SCHEDULE	LAST JOB STATUS
IQVIA_OneKey	2026-05-26 15:10:36 IST	Manual	✓ COMPLETE



Data model

CLUSTER MANAGEMENT

Updated cluster codes are available for the following country/third-party cluster provider combinations:

Cluster Provider	Country	New Version
FarmInform®	Netherlands	3.0
IQVIA®	Belgium	3.0
	Greece	2.0
	Norway	2.0
	Spain	6.0
	Sweden	2.0
	United Kingdom	4.0

The new cluster version is available by default if you have the country/provider combination enabled in your Network MDM instance.

Update addresses

To update addresses with the latest cluster codes:

1. In the Admin console, click **Data Model > Cluster Management**.
2. Select the country / cluster provider configuration.
3. In the **Cluster Management Details** section, expand the **Cluster Version** field and choose the latest version.
4. **Save** your changes.
5. Click **Refresh Addresses** to run a data maintenance job to ensure that all addresses for that country have the latest cluster codes.



OpenData subscriptions

PRIMARY CDA ADDRESS FIELD

The Primary CDA field (`primary_cda__v`) for the Address object can now be managed by Veeva OpenData. Previously, the field could be locally managed only.

This change is available by default. Administrators can change the field ownership within their OpenData country subscriptions.

Data impact

Leave as locally managed (default behavior)

There is no data impact if the `primary_cda__v` field remains locally managed.

Change to OpenData managed

If you choose to make the field managed by OpenData for a country, the following behavior occurs:

- Data change requests will be routed to OpenData data stewards for processing
- Updates to the field will be provided through your OpenData country subscription.
- Locally managed data in the field will be overwritten by OpenData data.

Tip: Backup existing data in the field before receiving updates from OpenData. See [Tips for preserving local data](#) in the *Veeva Network MDM Online Help*.

Update the field

To change the field to be mastered by Veeva OpenData:

1. In the Admin console, click **System Interfaces > Veeva OpenData Subscriptions**.
2. Open a country subscription.
3. In the **Veeva OpenData Fields** section, expand the **Address** section in the **Available Fields** pane.
4. Select the **Primary (CDA)** (`primary_cda__v`) field and use the **Right-Arrow** icon to move it to the **Selected Fields** pane.



Veeva OpenData Subscription (United States) Cancel Ad Hoc Download Start Job Save

▼ Veeva OpenData Fields ⓘ

Available Fields

Search available fields

- ▶ HCO
- ▶ Parent HCO
- ▶ HCP
- ▼ Address
 - Billing
 - Home
 - OneKey ID
 - OneKey ID of Owner
 - Primary (CDA)
 - Sample Shipping
 - Shipping
 - Third Party System Owner
- ▶ License
- ▶ Custom Key

» > < «

Selected Fields

Search available fields

- ▶ HCO
- ▶ Parent HCO
- ▶ HCP
- ▶ Address
- ▶ License
- ▶ Custom Key

Select fields for which you wish to receive OpenData in this country.

5. **Save** your changes.
The field will now be managed by OpenData for that country.
6. Repeat these steps for each country where OpenData will manage the field.



Source subscriptions

ADVANCED PROPERTIES FOR REFERENCE DATA UPDATES

Administrators can configure source subscriptions to allow records to be processed even when reference data is missing or inactive for a target country. This ensures that reference data issues do not block you from getting high-priority data updates (like address or name changes). You can also define the fields that must fail when reference data is missing.

The following advanced properties can be added to the Source Subscription configuration (**Advanced Mode**):

Advanced Property	Value
<code>"job.merge.ignore.invalid.referenceData": "true/false"</code>	true - Enables the partial update behavior. The record will be updated but you will see a warning in the Job Error Log about the reference data issue so you can fix it. or false (default) - Retains current behavior of rejecting the record.
<code>"job.merge.disallow.invalid.referenceData.for .fields": "<field>,<field>","</code>	A comma-separated list of field names from any object that must reject the record for bad reference values. if validation fails (for example, <code>primary_country__v</code> or <code>specialty_1__v</code>). This property is ignored if the above property is false.

This enhancement is available by default. Administrators can set the properties in the subscription configuration.



API

VERSION UPDATE

The Network API is updated to v39.0.

The Network API version is updated in this release to support the [Master data disclaimer](#) feature.

As with all version updates, Integration Users should continue to use v38.0 until there is a change for v39.0 that they want to apply.

For more information about the Network API, see the *Veeva Network API Reference* at <http://developer.veevanetwork.com>.

RESTRICT ACCESS TO AUTHORIZED SYSTEMS

The Change Request Search and Retrieve APIs now enforce the system access restrictions in your user profile, automatically limiting results to DCRs from your authorized systems. Previously, the Change Request API returned all DCRs.

Users » john.smith@verteo.veevanetwork.com

john.smith@verteo.veevanetwork.com

Cancel Reset Password Save

▼ Additional Permissions

API Access Selected Systems Only ▼

Select the systems this user will have API access to

IQVIA OneKey × SAP ×

Compliance Data Hide Preview box on profile ▼

Data Lineage Display Preview box on profile ▼

This enhancement is enabled by default in your Network MDM instance.

Access to systems

Administrators can define the systems that users have API access to in each user profile.

1. In the **Additional Permissions** section, choose **Selected Systems Only** for the **API Access** setting.
2. In the field, add the systems.

When an API request is made to search or retrieve third-party master DCRs, the DCRs will be filtered by the list of authorized systems in the user's profile. If the user's permission is set to **All Systems**, the API will continue to return all DCRs.